

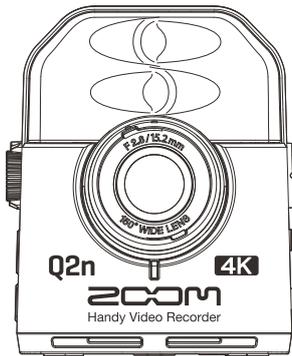
# Q2n-4K Firmware Update Guide

Copyright(C) 2023 ZOOM CORPORATION. All Rights Reserved.

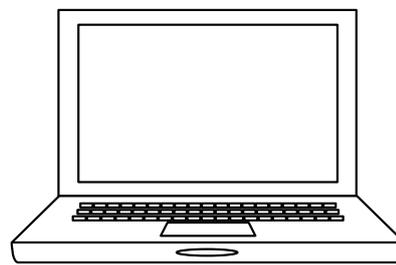
Proper display is not possible on grayscale devices.

## Introduction

### ■Item to prepare



Q2n-4K



Windows or macOS computer  
with Internet access



microSD card

Supported recording media

microSDHC: 4 GB – 32 GB

microSDXC: 64 GB – 256 GB

※ System Version 2.10 and later supports media larger than 256 GB.

Always format microSD cards on the Q2n-4K after purchasing them new or using them with a different device.

### ■Firmware update process

1. Download the firmware update file.
2. Extract the ZIP file.
3. Copy the extracted firmware update file to a microSD card.
4. Update the firmware.
5. Confirm that the firmware has been updated correctly.

# Updating the Firmware

This guide explains firmware update to version 1.10 as an example.

1. Download the firmware update file.

Download the ZIP file that contains the firmware update file from the Q2n-4K download page.



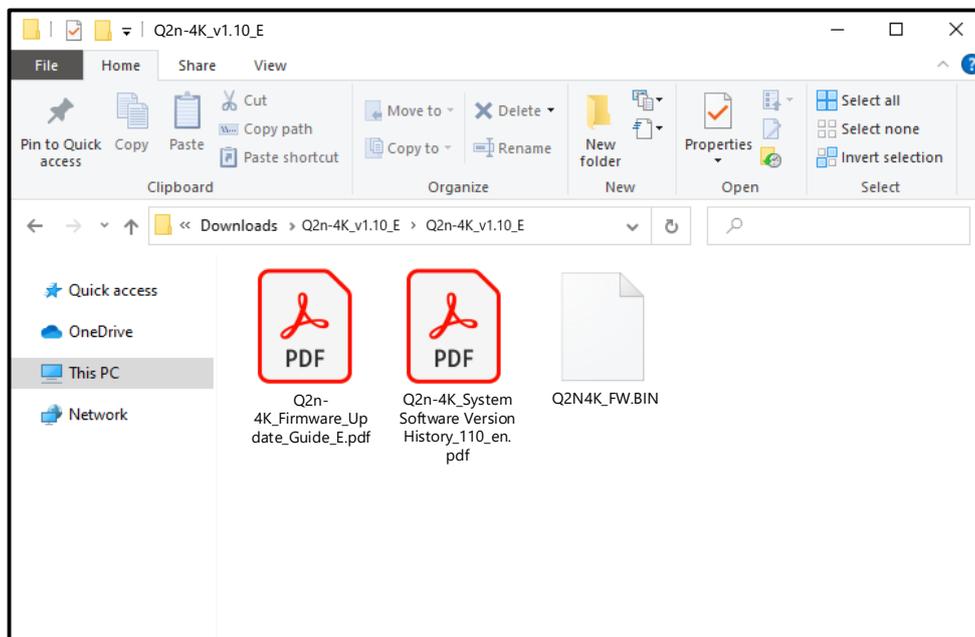
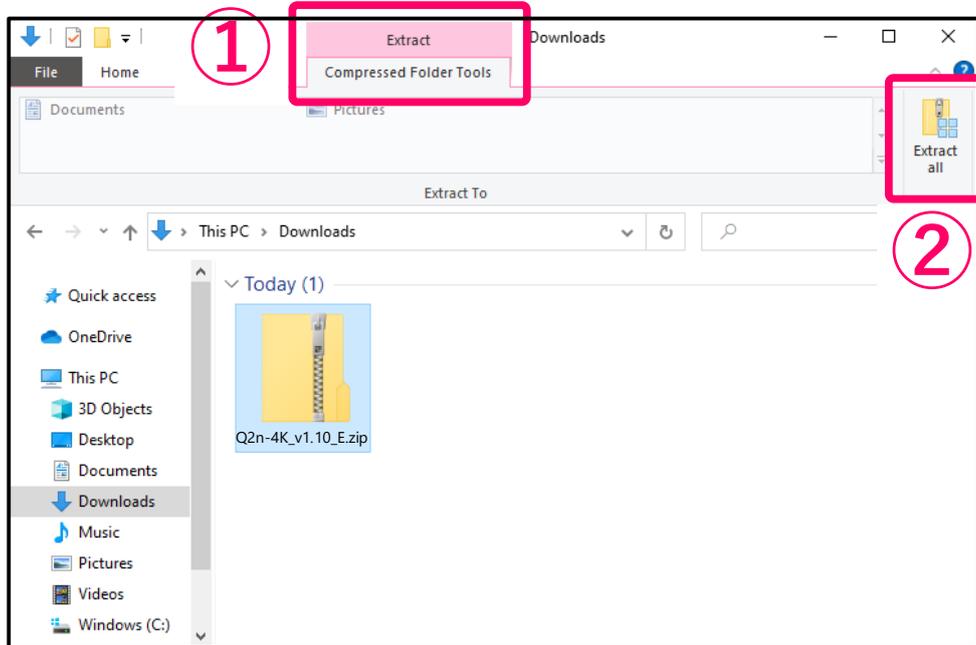
**SOFTWARE**

-  **Q2n-4K Firmware**  
Q2n-4K System Version 1.10
-  **HandyShare | Windows**  
Windows 10/11 \*32-bit OS is not supported. (Released 12/16/2021)
-  **HandyShare | Mac**  
macOS 10.15 ~ 12 (Released 12/16/2021)

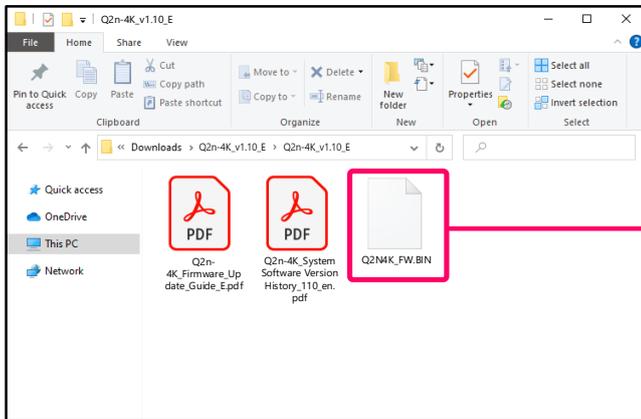
## On Windows

### 2. Extract the ZIP file

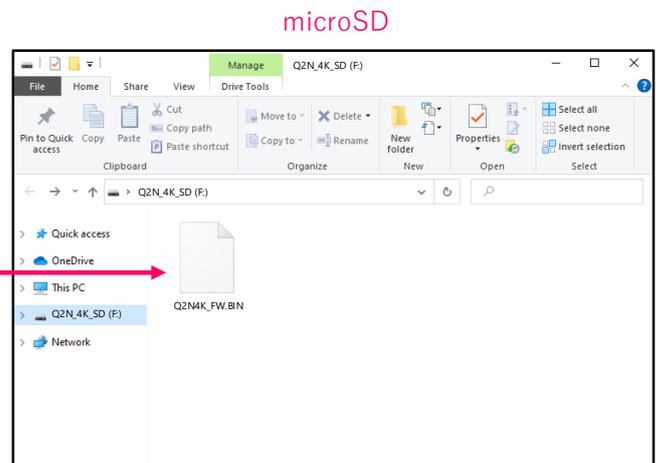
Select the folder that contains the downloaded ZIP file. Click ① “Compressed Folder Tools” and then click ② “Extract all”. This extracts the ZIP file.



3. Copy the firmware update file to a microSD card.  
Copy the “Q2N4K\_FW.BIN” file to a microSD card.



Firmware update file

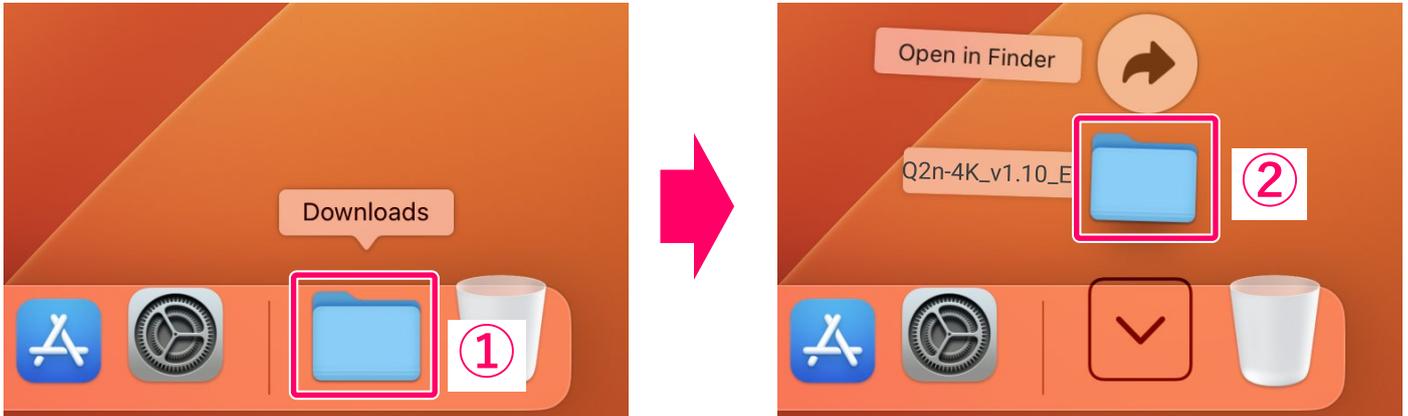


Copy the firmware update file to a microSD card.

## On macOS

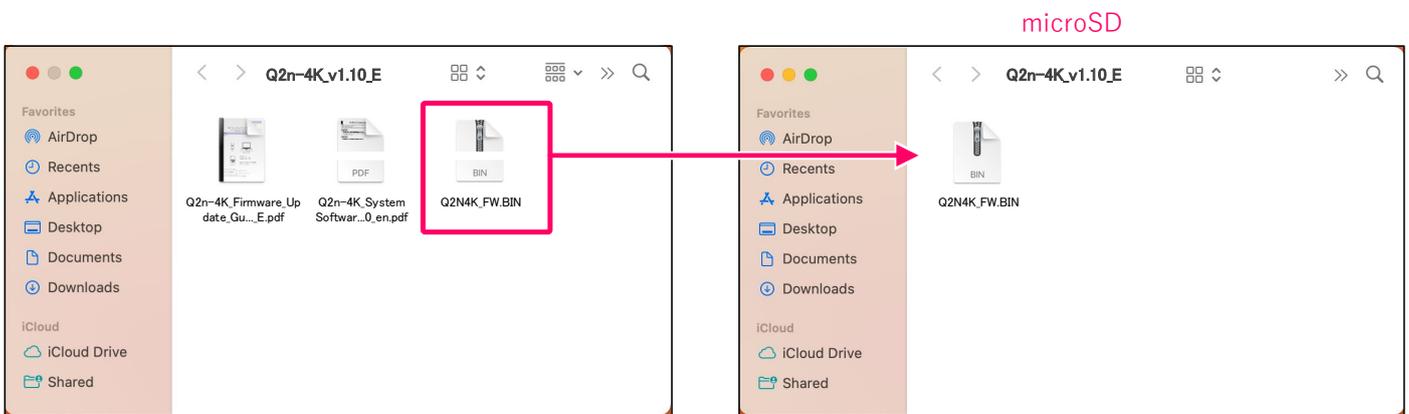
### 2. Extract the ZIP file.

After downloading, open the ① “Downloads” folder which appears at the right end of the Dock by default. Then, click ②. Downloaded files will be shown.



### 3. Copy the firmware update file to a microSD card.

Copy the “Q2N4K\_FW.BIN” file to a microSD card.



Firmware update file

Copy the firmware update file to a microSD card.

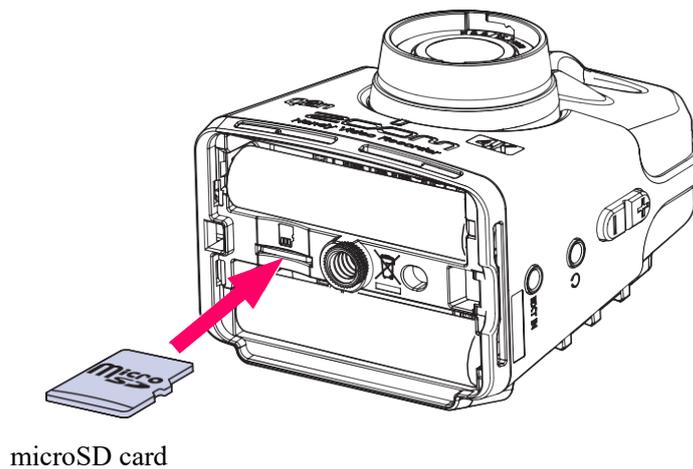
## The following procedures are the same on both Windows and macOS.

4. Install new batteries in the Q2n-4K or connect an AC adapter.

### NOTE

The firmware update is not possible if the remaining battery power is low.

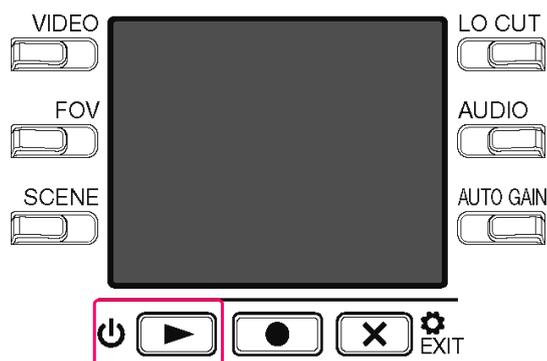
5. Insert the microSD card into the Q2n-4K.



## Confirming that the firmware has been updated correctly

Check the firmware versions used by the Q2n-4K.

1. Press and hold  to turn the power on.



2. Check the firmware version.



• ZOOM CORPORATION will bear no responsibility for any losses or third-party claims resulting from the use of this software. Moreover, distribution, sale, leasing, rental, alteration, and reverse engineering without permission of this software are prohibited. The specifications of this software and the contents of this document could be changed without notice in the future.

- Copying or reprinting this manual in part or in whole without permission is prohibited.
- Microsoft and Windows are trademarks of the Microsoft corporate group.
- macOS is a trademark or registered trademark of Apple Inc.
- microSDXC logos are trademarks of SD-3C LLC.
- Other product names, registered trademarks and company names in this document are the property of their respective companies.
- All trademarks and registered trademarks in this document are for identification purposes only and are not intended to infringe on the copyrights of their respective owners.
- The illustrations and display screens in this document could differ from the actual product.